

TROUBLESHOOTING GUIDE: Performing a Channel List Update

Toyota/Scion Vehicles, Model Years prior to 2012 and

Lexus Vehicles, Model Years prior to 2010

ISSUE: The programming you hear on your XM radio does not match the channel name/number displayed on the radio.

Customers who experience this issue have a specific type of dealer-installed radio used predominantly in Toyota, Lexus and Scion vehicles. If you have one of these radios, the first time you turn on your radio on or after May 4 you will notice that the programming you hear may not match the channel name and number displayed. As you scroll up and down the dial, the sequence of channel names you see may not match the sequence of programming that you hear as you change the channels.

Below are instructions for performing what is called a "Channel List Update," the process that will correct this behavior. These instructions are specifically for XM radios installed in Toyota/Scion model years before 2012 and Lexus model years before 2010. There are two different sets of instructions depending on your radio model, which you can determine by following steps 1-5 below.

FIRST: DETERMINE YOUR RADIO TYPE

- 1) Use the "AM" or "AM/SAT" button to cycle to SAT3.
- 2) Tune to channel 255.
- 3) Depending on your radio, press the "Type Scan" or "SCAN" button 8 times (quickly within 3 seconds) to hear a long beep.
- 4) Use the "AM" or "AM/SAT" button to cycle through AM – SAT1 – SAT2 – and back to SAT3.
- 5) Push and hold "RESCAN" or "Preset #4" on your radio to hear a short beep.

- If the radio automatically switches to SAT1 and the word 'Updating' displays and starts blinking, this tuner is a SL3xmodel. Follow steps 6 - 8 (below) for SL3x model radios, to complete the channel list update process.
- If the radio doesn't automatically jump to SAT1 and display "Updating," the tuner is a SL2x, SL2xMT, or SL2xD2model. Please follow steps 6 - 9 of the bottom set of instructions to update your channel list.

NEXT: UPDATE YOUR CHANNEL

SL3x Model Radios

- 6) "Updating" will start blinking, indicating that the update is in progress.
- 7) Make sure to let the "Channel List" fully update before you use your radio again. This will take 2-3 minutes.
- 8) Once the update is complete, another short beep will sound, and "Updating" will disappear.

SL2x, SL2xMT, or SL2xD2 Model Radios:

- 6) Wait 3 minutes until channel list is updated. Nothing will be displayed on the radio to indicate the update process. Do NOT use your radio while the unit is updating
- 7) Now use the "AM" or "AM/SAT" button to cycle to SAT3.
- 8) Press either the "Type Scan" or "SCAN" button 8 times (quickly within 3 seconds) to hear a long beep.
- 9) Return to SAT1. Your channels should all be updated.

IMPORTANT:

These instructions were provided by the manufacturer of the radio part that is causing this issue. If you continue to experience this issue after completing the steps above, please contact the part manufacturer, Vais Technology, at 720-733-2348 (<http://www.vaistech.com/products/contacts.php>).