

TROUBLESHOOTING GUIDE: Performing a Channel List Update

Toyota/Scion Vehicles for Model Years 2012 or later with a Touch Screen Radio

ISSUE: You have an XM radio and the programming you hear does not match the channel name/number displayed on the radio.

Customers who experience this issue have a specific type of dealer-installed radio used predominantly in Toyota vehicles. If you have one of these radios, the first time you turn on your radio on or after May 4 you will notice that the programming you hear may not match the channel name and number displayed. As you scroll up and down the dial, the sequence of channel names you see may not match the sequence of programming that you hear as you change the channels.

Below are instructions for performing what is called a “Channel List Update,” the process that will correct this behavior. These instructions are specifically for XM radios installed in Toyota model years 2012 or later with a touch screen. There are two different sets of instructions depending on your radio model, which you can determine by following steps 1-6 below.

FIRST: DETERMINE YOUR RADIO TYPE

- 1) Select XM Radio as the source and go to page 6 of presets (6 of 6).
- 2) Tune to channel 255.
- 3) Press “SCAN” button 8 times (quickly within 3 seconds) to hear a long beep.
- 4) Go to page 4 of presets (4 of 6)
- 5) Go to page 6 of presets (6 of 6)
- 6) Push and hold “RESCAN” or “Preset #4” on your radio to hear a short beep.

- If the radio automatically switches to Page 4 (4 of 6) of presets and the word ‘Updating’ displays and starts blinking, this tuner is a SL3x model. Follow steps 7-10 (below) for SL3x model radios, to complete the channel list update process.
- If the radio doesn’t automatically jump to Page 4 of presets and display “Updating”, the tuner is a SL2x, SL2xMT, or SL2xD2 model. Please follow steps 7 - 11 of the bottom set of instructions to update your channel list.

NEXT: UPDATE YOUR CHANNEL LIST

For SL3x Model Radios

- 7) Unit will automatically switch to page 4 of presets (4 of 6).
- 8) “Updating” will start blinking, indicating that the update is in progress.
- 9) Make sure to let the “Channel List” fully update before you use your radio again. This will take 2-3 minutes.
- 10) Once the update is complete, another short beep will sound, and “Updating” will disappear.

For SL2x, SL2xMT, or SL2xD2 model radios:

- 7) Go to page 4 of presets (4 of 6).
- 8) Wait 3 minutes until channel list is updated. Nothing will be displayed on the radio to indicate the update process. Do NOT use your radio while the unit is updating
- 9) Go to page 6 of presets (6 of 6).
- 10) Press “SCAN” button 8 times (quickly within 3 seconds) to hear a long beep.
- 11) Return to page 4 of presets (4 of 4). Your channels should all be updated.

IMPORTANT:

These instructions were provided by the manufacturer of the radio part that is causing this issue. If you continue to experience this issue after completing the steps above, please contact the part manufacturer, Vais Technology at 720-733-2348 (<http://www.vaistech.com/products/contacts.php>).